



Pension & Fiduciary

Veterans Non-Service-Connected Pension and Survivors Pension

Pension is a needs-based benefit designed to provide certain wartime Veterans and their survivors with a minimum level of income that raises their standard of living.

Wartime Veterans who are age 65 or older or have a permanent and total non-service-connected disability, and who have limited income and net worth may be eligible. Veterans who are more seriously disabled may qualify for pension at the increased housebound or aid and attendance (A&A) rates. Surviving spouses and dependent children of deceased wartime Veterans are eligible for monthly pension benefits if they meet the net worth and income requirements.

The Fiduciary Program

The Fiduciary program provides oversight for VA's most vulnerable beneficiaries who are unable to manage their own VA benefits. Upon appointment by VA, a fiduciary is authorized to receive direct payment of a beneficiary's VA benefits and to disburse funds to creditors and the beneficiary according to the best interests of the beneficiary.



3 Pension Management Centers
260,089 Veterans and
192,823 Survivors
Receive Pension
Benefits

A note on the data:

The 2018 Annual Benefits Report is based on data from the VBA corporate database.

The availability of gender and age data is limited as some records have no gender or birthdate available. Those records are accounted for in the totals for each table but not in the category columns. Please see footnotes for additional information.

The Old Law Pension Program and Section 306 Pension Program are closed to new applicants. The term "Other Pension" is used to reference them.

Please see the section on page 2: "A Note on How the FY 2018 Pension Data is Presented" for important information on the color coding of the data tables.

Data regarding the fiduciaries of Veterans and survivors receiving VA benefit payments are stored in the Beneficiary Fiduciary Field System (BFFS) while data regarding claims, benefit types and award amounts for fiduciary related records are stored in the VBA corporate database.

Information on the fiduciary program begins on page [20](#).



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A Note on How the FY 2018 Pension Data is Presented

New to the Rolls

Individuals who began receiving pension during fiscal year 2018 (October 1, 2017 to September 30, 2018) are considered “new to the rolls” and the tables are outlined in purple.

On the Rolls

All individuals who are receiving pension on September 30, 2018 are considered “on the rolls” and are outlined in tan.

These tables include “new to the rolls” recipients.

The Office of Performance Analysis and Integrity is available to answer questions regarding the data contained in this report by email at PAI.VBACO@va.gov.

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Release history

Version & Changes	Date
Data as of	09/30/2018



VA



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Pension Programs

Pension Benefits for Veterans

Wartime Veterans who meet one or more of the following basic eligibility criteria may be entitled to pension benefits:

- Permanent and total disability from non-service-connected causes.
Veterans are considered permanently and totally disabled if they are:
 - A patient in a nursing home,
or
 - In receipt of Social Security disability benefits,
or
 - Unemployable due to disability as determined by VA.
- 65 years of age or older

Entitlement is subject to income and net worth limitations. Additional amounts may be paid to Veterans who have dependents or who, due to disability, are in need of the aid and attendance (A&A) of another person or are housebound.

Pension Benefits for Surviving Spouses

Surviving spouses of wartime Veterans have basic eligibility for survivors pension if they meet the income and net worth limitations. Additional amounts may be paid to surviving spouses who have dependents or who, due to disability, are in need of A&A of another person or are housebound.

Pension Benefits for Surviving Children

Surviving children of wartime Veterans have basic eligibility for survivors pension if they meet income and net worth limitations and are:

- Unmarried, and
 - Under the age of 18 years,
or
 - Between the age of 18 and 23 years and attending an accredited school,
or
 - Became permanently incapable of self-support prior to reaching 18 years of age.



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Special Monthly Pension: Aid and Attendance and Housebound

Veterans and survivors who need the A&A of another person or are housebound may be eligible for additional amounts of pension called special monthly pension. Because pension at the A&A and housebound rates is based upon a higher income limit, claimants ineligible for basic pension due to excessive income may be eligible for pension benefits if they are determined to need A&A or are housebound.

Aid and Attendance (A&A)

- Veterans or surviving spouses may be eligible for pension at the A&A rate if:
 - They require the assistance of another person in order to perform activities of daily living, such as bathing, feeding, dressing, toileting, adjusting prosthetic devices, or protecting themselves from the hazards of their daily environment,
or
 - They are bedridden, in that their disability or disabilities require that they remain in bed apart from any prescribed course of convalescence or treatment,
or
 - They are a patient in a nursing home due to mental or physical incapacity,
or
 - They have corrected visual acuity of 5/200 or less in both eyes, or concentric contraction of the visual field to 5 degrees or less.

Housebound

- Veterans may be eligible for pension at the housebound rate if:
 - They have a single permanent disability evaluated as 100-percent disabling and,
 - Due to a disability or disabilities, they are permanently and substantially confined to their immediate premises,
or
 - They have a single permanent disability evaluated as 100-percent disabling and another disability or disabilities, independently evaluated as 60-percent or more disabling.
- Surviving spouses may be eligible for pension at the housebound rate if disability or disabilities permanently and substantially confine them to their immediate premises.

Old Law and Section 306 Pension

Old Law and Section 306 Pension for Veterans and their surviving spouses and children use laws and regulations different from the current pension program to determine entitlement and the amount of monthly benefits. VA does not accept any new applications for benefits under these older programs. If a beneficiary loses entitlement to Old Law or Section 306 Pension due to changes in circumstances (for example, a change in income), the beneficiary must establish entitlement under the rules of the current Veterans pension or survivors pension program.



VA



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Quick Reference: Recipients and Amounts by Program

Totals – new recipients

Veterans who began receiving pension benefits	42,184
Survivors ¹ who began receiving pension benefits	30,212
Total	72,396

Estimated annual amounts paid – new recipients

Benefit program	Number of recipients	Estimated average individual amount paid annually	Estimated total amount paid annually
Veterans Pension	42,184	\$15,599	\$658,041,563
Survivors Pension	30,212	\$11,270	\$340,495,102
Total	72,396	\$13,793	\$998,536,665

Totals – all recipients

Veterans receiving pension benefits	260,089
Survivors receiving pension benefits	192,823
Total	452,912

Estimated annual amounts paid – all recipients

Benefit program	Number of recipients	Estimated average individual amount paid annually	Estimated total amount paid annually
Veterans Pension	260,089	\$12,350	\$3,211,996,489
Survivors Pension	192,823	\$8,800	\$1,696,842,420
Total	452,912	\$10,839	\$4,908,838,910

Recipients by Period of Service



New improved pension recipients by period of service

	Pre-World War I ²	World War I	World War II	Korean Conflict	Vietnam Era	Gulf War Era
Veterans Pension	N/A	N/A	14,394	14,118	12,031	1,641
Survivors Pension	4	11	17,522	8,758	3,492	425
Total	4	11	31,916	22,876	15,523	2,066

All improved pension recipients by period of service

	Pre-World War I ³	World War I	World War II	Korean Conflict	Vietnam Era	Gulf War Era
Veterans	N/A	N/A	34,592	48,914	158,465	18,118
Survivors	76	1,880	113,238	47,449	27,821	2,359
Total	76	1,880	147,830	96,363	186,286	20,477

Recipients and Amounts by Fiscal Year

All recipients FY 2014 to FY 2018

Benefit program	2014	2015	2016	2017	2018	% Chg. FY 2017 to 2018
Veterans Pension	304,556	295,078	288,710	276,570	260,089	-6.0%
Survivors Pension	211,714	206,375	202,975	201,433	192,823	-4.3%
Total	516,270	501,453	491,685	478,003	452,912	-5.2%

All recipients estimated average individual amount paid annually FY 2014 to FY 2018

Benefit Program	2014	2015	2016	2017	2018	% Chg. FY 2017 to 2018
Veterans Pension	\$11,682	\$11,977	\$11,991	\$12,103	\$12,350	2.0%
Survivors Pension	\$7,513	\$7,910	\$8,138	\$8,443	\$8,800	4.2%
Total	\$9,973	\$10,303	\$10,400	\$10,561	\$10,839	2.6%

² New to the rolls survivors of pre-World War I Veterans who served in the Spanish American War (4).

³ On the rolls survivors of pre-World War I Veterans who served in the Spanish American War (70), the Mexican Border War (5) the Civil War (1), and Peacetime (0).





Veterans Pension Data

New Veterans Pension recipients and estimated annual payments by type of pension

Type of pension	Number of Veterans	Estimated average individual amount paid annually	Estimated total amount paid annually
Other Pension ⁴	0	NA	NA
Improved Pension	42,184	\$658,041,563	\$15,599
Total	42,184	\$658,041,563	\$15,599

New Veterans Pension recipients and estimated annual payments by type of special monthly pension

Special monthly pension status	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
With aid and attendance (A&A)	16,619	39.4%	\$18,033	\$299,692,218
With housebound (HB)	178	0.4%	\$10,843	\$1,930,141
Total with A&A or HB ⁵	16,797	39.8%	\$17,957	\$301,622,358
Total without A&A or HB	25,387	60.2%	\$15,599	\$658,041,563
Total all	42,184	100%	\$17,957	\$301,622,358

New Veterans Pension recipients and estimated annual payments by gender

Gender	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male Veterans	37,487	88.9%	\$15,560	\$583,293,704
Female Veterans	1,581	3.7%	\$14,983	\$23,687,453
Gender not indicated	3,116	7.4%	\$16,387	\$51,060,406
Total	42,184	100%	\$15,599	\$658,041,563

⁴ The "Other Pension" category groups the Old Law and Section 306 Pension programs, which are no longer open to new applicants.

⁵ A subtotal of all beneficiaries with aid and attendance or housebound – used in all tables concerning special monthly pension.



All Veterans Pension recipients and estimated annual payments by type of pension

Type of pension	Number of Veterans	Estimated average individual amount paid annually	Estimated total amount paid annually
Other Pension ⁶	860	\$1,692	\$1,455,305
Improved Pension	259,229	\$12,385	\$3,210,541,184
Total	260,089	\$12,350	\$3,211,996,489

All Veterans Pension recipients and estimated annual payments by type of special monthly pension

Special monthly pension status	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
With aid and attendance (A&A)	106,579	41.0%	\$17,204	\$1,833,581,225
With housebound (HB)	4,311	1.7%	\$10,385	\$44,768,504
Total with A&A or HB	110,890	42.6%	\$16,939	\$1,878,349,729
Total without A&A or HB	149,199	57.4%	\$8,939	\$1,333,646,760
Total all	260,089	100%	\$12,350	\$3,211,996,489

All Veterans Pension recipients and estimated annual payments by gender

Gender	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male Veterans	237,153	91.2%	\$12,243	\$2,903,383,927
Female Veterans	10,919	4.2%	\$12,775	\$139,486,879
Gender not indicated	12,017	4.6%	\$14,074	\$169,125,684
Total	260,089	100%	\$12,350	\$3,211,996,489

⁶ The "Other Pension" category groups the Old Law and Section 306 Pension programs, which are no longer open to new applicants.





New Veterans Pension recipients and estimated annual payments by type of special monthly pension and gender⁷

	Special monthly pension status	Number of Veterans	% of gender total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male Veterans	With aid and attendance (A&A)	14,342	38.3%	\$17,998	\$258,126,192
	With housebound (HB)	156	0.4%	\$10,485	\$1,635,733
	Total with A&A or HB	14,498	38.7%	\$17,917	\$259,761,925
	Total without A&A or HB	22,989	61.3%	\$14,073	\$323,531,779
	Total	37,487	100%	\$15,560	\$583,293,704

Female Veterans	With aid and attendance (A&A)	664	42.0%	\$17,428	\$11,572,450
	With housebound (HB)	9	0.6%	\$11,665	\$104,988
	Total with A&A or HB	673	42.6%	\$17,351	\$11,677,438
	Total without A&A or HB	908	57.4%	\$13,227	\$12,010,015
	Total	1,581	100%	\$14,983	\$23,687,453

All Veterans Pension recipients and estimated annual payments by type of special monthly pension and gender⁷

	Special monthly pension status	Number of Veterans	% of gender total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male Veterans	With aid and attendance (A&A)	94,347	39.8%	\$17,117	\$1,614,892,427
	With housebound (HB)	4,007	1.7%	\$10,409	\$41,709,532
	Total with A&A or HB	98,354	41.5%	\$16,843	\$1,656,601,959
	Total without A&A or HB	138,799	58.5%	\$8,983	\$1,246,781,968
	Total	237,153	100%	\$12,243	\$2,903,383,927

Female Veterans	With aid and attendance (A&A)	4,749	43.5%	\$16,973	\$80,607,022
	With housebound (HB)	189	1.7%	\$10,153	\$1,918,927
	Total with A&A or HB	4,938	45.2%	\$16,712	\$82,525,949
	Total without A&A or HB	5,981	54.8%	\$9,524	\$56,960,930
	Total	10,919	100%	\$12,775	\$139,486,879



New Veterans Pension recipients and estimated annual payments by period of service

Period of service	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
World War II	14,394	34.1%	\$18,350	\$264,132,444
Korean Conflict	14,118	33.5%	\$17,170	\$242,401,840
Vietnam Era	12,031	28.5%	\$10,858	\$130,632,272
Gulf War Era	1,641	3.9%	\$12,721	\$20,875,006
Total	42,184	100%	\$15,599	\$658,041,563

All Veterans Pension recipients and estimated annual payments by period of service

Period of service	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
World War II	34,592	13.3%	\$16,876	\$583,790,256
Korean Conflict	48,914	18.8%	\$14,137	\$691,474,674
Vietnam Era	158,465	60.9%	\$10,694	\$1,694,610,179
Gulf War Era	18,118	7.0%	\$13,364	\$242,121,381
Total	260,089	100%	\$12,350	\$3,211,996,489

Chart: New compared to all Veterans Pension recipients by period of service

The chart below displays the distribution of the number of Veterans by period of service. The purple bars in the top row are new recipients and the brown/tan bars on the bottom row indicate all Veterans receiving pension benefits at the end of the fiscal year.





New Veterans Pension recipients and estimated annual payments by age

Age range	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Age 34 and under	112	0.3%	\$12,856	\$1,439,918
Age 35 through 64	3,147	7.5%	\$11,769	\$37,037,688
Age 65 through 74	7,650	18.1%	\$9,449	\$72,281,839
Age 75 and over	31,275	74.1%	\$17,499	\$547,282,118
Total	42,184	100%	\$15,599	\$658,041,563

All Veterans Pension recipients and estimated annual payments by age

Age range	Number of Veterans	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Age 34 and under	799	0.3%	\$14,333	\$11,452,410
Age 35 through 64	54,962	21.1%	\$12,417	\$682,436,520
Age 65 through 74	105,442	40.5%	\$10,183	\$1,073,697,605
Age 75 and over	98,873	38.0%	\$14,607	\$1,444,274,991
Total⁸	260,089	100%	\$12,350	\$3,211,996,489



Chart: New compared to all Veterans Pension recipients by age

The chart below displays the ages of the Veterans who began receiving benefits in FY 18 (purple line, left axis) vs. the total number of Veterans receiving benefits at the end of the fiscal year (tan line, right axis).

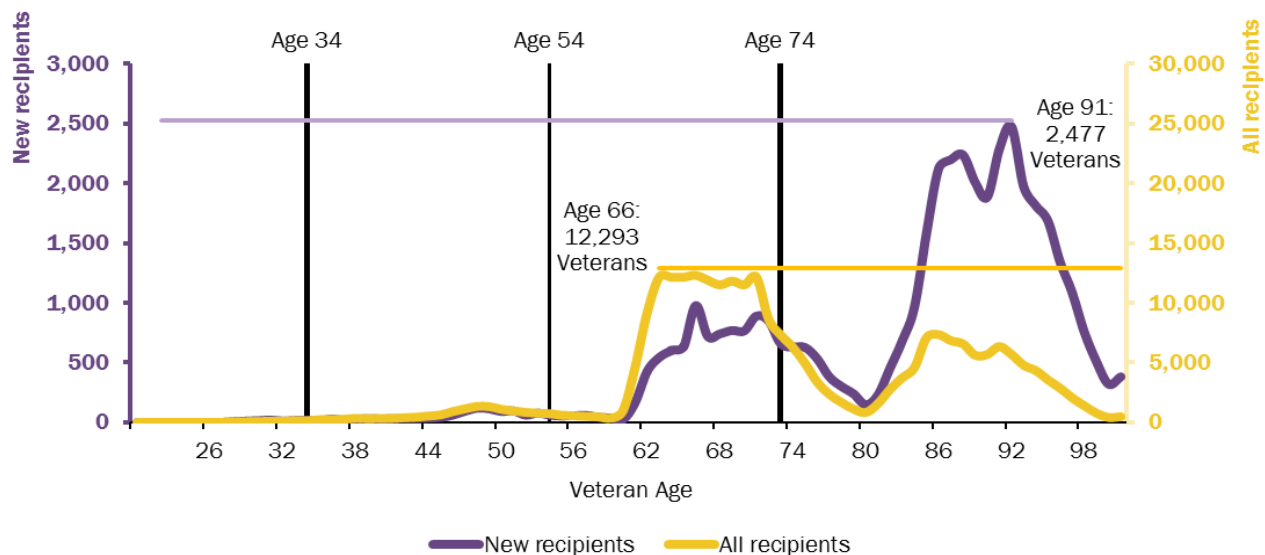
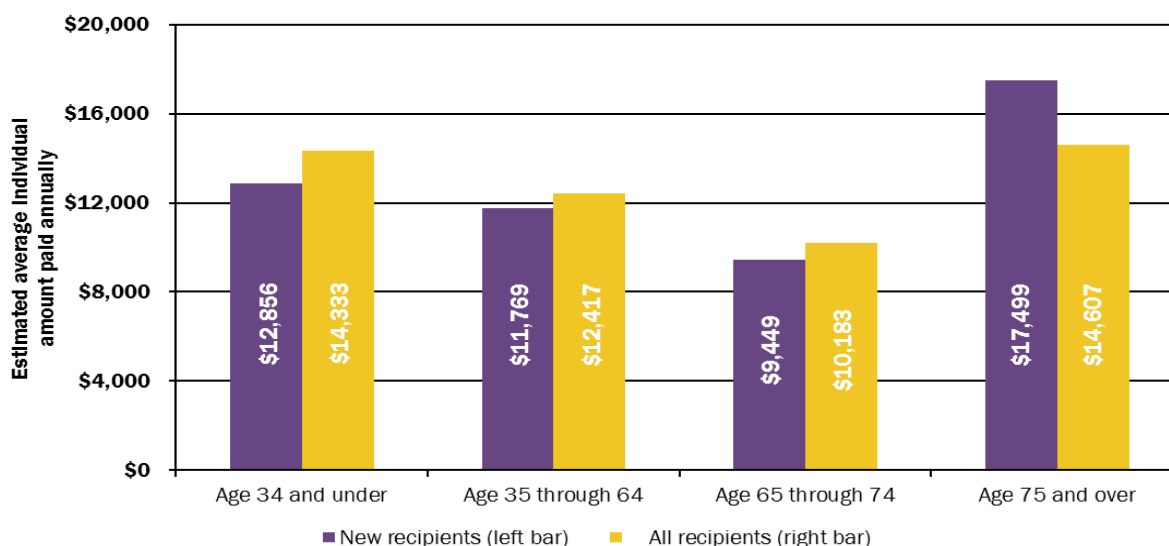


Chart: New compared to all Veterans Pension recipients by estimated average individual amounts paid annually and age

The chart below displays the estimated average individual amount paid annually to Veterans who began receiving benefits in FY 18 (purple bars on the left) vs. the estimated average individual amount paid annually for all Veterans receiving benefits at the end of the fiscal year (tan bars on the right) by age group.



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Survivors Pension Data⁹

New Survivors Pension recipients and estimated annual payments by type of pension

Type of pension	Number of survivors	Estimated average individual amount paid annually	Estimated total amount paid annually
Other Pension ¹⁰	N/A	N/A	N/A
Improved Pension	30,212	\$11,270	\$340,495,102
Total	30,212	\$11,270	\$340,495,102

New Survivors Pension recipients and estimated annual payments by type of special monthly pension

Special monthly pension status	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
With aid and attendance (A&A)	26,325	87.1%	\$11,985	\$315,494,041
With housebound (HB)	103	0.3%	\$8,622	\$888,098
Total with A&A or HB ¹¹	26,428	87.5%	\$11,971	\$316,382,139
Total without A&A or HB	3,784	12.5%	\$6,372	\$24,112,963
Total all	30,212	100%	\$11,270	\$340,495,102

New Survivors Pension recipients and estimated annual payments by gender

Gender	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male survivors	228	0.8%	\$9,928	\$2,263,598
Female survivors	23,976	79.4%	\$11,481	\$275,271,789
Gender not indicated	6,008	19.9%	\$10,479	\$62,959,715
Total	30,212	100%	\$11,270	\$340,495,102

⁹ The term “survivors” throughout this section includes surviving spouses and children.

¹⁰ The “Other Pension” category groups the Old Law and Section 306 Pension programs, which are no longer open to new applicants.

¹¹ A subtotal of all beneficiaries with aid and attendance or housebound – used in all tables concerning special monthly pension.



All Survivors Pension recipients and estimated annual payments by type of pension

Type of pension	Number of survivors	Estimated average individual amount paid annually	Estimated total amount paid annually
Other Pension ¹²	10,818	\$945	\$10,220,159
Improved Pension	182,005	\$9,267	\$1,686,622,261
Total	192,823	\$8,800	\$1,696,842,420

All Survivors Pension recipients and estimated annual payments by type of special monthly pension

Special monthly pension status	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
With aid and attendance (A&A)	124,969	64.8%	\$10,983	\$1,372,477,594
With housebound (HB)	1,053	0.5%	\$5,987	\$6,303,941
Total with A&A or HB	126,022	65.4%	\$10,941	\$1,378,781,535
Total without A&A or HB	66,801	34.6%	\$4,761	\$318,060,885
Total all	192,823	100%	\$8,800	\$1,696,842,420

All Survivors Pension recipients and estimated annual payments by gender

Gender	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male survivors	1,733	0.9%	\$3,525	\$6,109,203
Female survivors	145,335	75.4%	\$9,483	\$1,378,205,343
Gender not indicated	45,755	23.7%	\$6,830	\$312,527,874
Total	192,823	100%	\$8,800	\$1,696,842,420

¹² The "Other Pension" category groups the Old Law and Section 306 Pension programs, which are no longer open to new applicants.





New Survivors Pension recipients and estimated annual payments by type of special monthly pension and gender¹³

	Special monthly pension status	Number of survivors	% of gender total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male survivors	With aid and attendance (A&A)	158	69.3%	\$11,641	\$1,839,300
	With housebound (HB)	0	N/A	N/A	N/A
	Total with A&A or HB	158	69.3%	\$11,641	\$1,839,300
	Total without A&A or HB	70	30.7%	\$6,061	\$424,298
	Total	228	100%	\$9,928	\$2,263,598

Female survivors	With aid and attendance (A&A)	21,503	89.7%	\$12,013	\$258,317,946
	With housebound (HB)	69	0.3%	\$8,795	\$606,830
	Total with A&A or HB	21,572	90.0%	\$12,003	\$258,924,776
	Total without A&A or HB	2,404	10.0%	\$6,800	\$16,347,012
	Total	23,976	100%	\$11,481	\$275,271,789

All Survivors Pension recipients and estimated annual payments by type of special monthly pension and gender¹³

	Special monthly pension status	Number of survivors	% of gender total	Estimated average individual amount paid annually	Estimated total amount paid annually
Male survivors	With aid and attendance (A&A)	347	20.0%	\$11,184	\$3,880,836
	With housebound (HB)	2	0.1%	\$5,748	\$11,496
	Total with A&A or HB	349	20.1%	\$11,153	\$3,892,332
	Total without A&A or HB	1,384	79.9%	\$1,602	\$2,216,871
	Total	1,733	100%	\$3,525	\$6,109,203

Female survivors	With aid and attendance (A&A)	105,067	72.3%	\$11,033	\$1,159,242,832
	With housebound (HB)	860	0.6%	\$5,853	\$5,033,745
	Total with A&A or HB	105,927	72.9%	\$10,991	\$1,164,276,577
	Total without A&A or HB	39,408	27.1%	\$5,429	\$213,928,766
	Total	145,335	100%	\$9,483	\$1,378,205,343



New Survivors Pension recipients and estimated annual payments by period of service

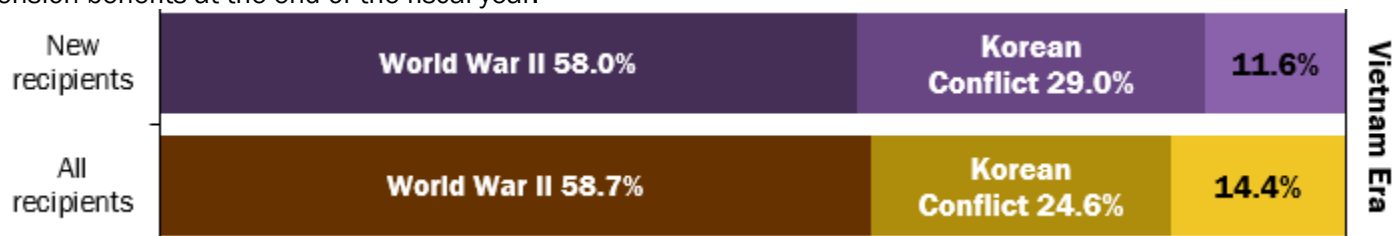
Veteran's period of service	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Pre-World War I	4	<0.1%	\$2,946	\$11,784
World War I	11	0.0%	\$4,788	\$52,668
World War II	17,522	58.0%	\$11,794	\$206,648,274
Korean Conflict	8,758	29.0%	\$11,249	\$98,520,967
Vietnam Era	3,492	11.6%	\$9,193	\$32,102,100
Gulf War Era	425	1.4%	\$7,434	\$3,159,309
Total	30,212	100%	\$11,270	\$340,495,102

All Survivors Pension recipients and estimated annual payments by period of service

Veteran's period of service	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Pre-World War I	76	<0.1%	\$3,357	\$255,104
World War I	1,880	1.0%	\$3,152	\$5,925,758
World War II	113,238	58.7%	\$9,034	\$1,023,039,056
Korean Conflict	47,449	24.6%	\$8,939	\$424,126,174
Vietnam Era	27,821	14.4%	\$8,089	\$225,034,022
Gulf War Era	2,359	1.2%	\$7,826	\$18,462,306
Total	192,823	100%	\$8,800	\$1,696,842,420

Chart: New compared to all Survivors Pension recipients by Veteran's period of service¹⁴

The chart below displays the distribution of the number of survivors by the Veteran's period of service. The purple bars in the top row are new recipients and the brown/tan bars on the bottom row indicate all survivors receiving pension benefits at the end of the fiscal year.



¹⁴ Survivors of Veterans of the Gulf War Era, World War I and Pre-World War I do not make up a significant enough portion of the total to be visible on the chart.



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New Survivors Pension recipients and estimated annual payments by age

Age range	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Age 17 and under	61	0.2%	\$7,185	\$438,264
Age 18 through 34	111	0.4%	\$5,796	\$643,410
Age 35 through 64	1,644	5.4%	\$7,284	\$11,975,514
Age 65 through 74	1,480	4.9%	\$8,452	\$12,509,689
Age 75 and over	26,857	88.9%	\$11,699	\$314,202,417
Total¹⁵	30,212	100%	\$11,270	\$340,495,102

All Survivors Pension recipients and estimated annual payments by age

Age range	Number of survivors	% of total	Estimated average individual amount paid annually	Estimated total amount paid annually
Age 17 and under	209	0.1%	\$6,486	\$1,355,476
Age 18 through 34	334	0.2%	\$6,197	\$2,069,837
Age 35 through 64	22,538	11.7%	\$6,662	\$150,157,643
Age 65 through 74	18,393	9.5%	\$5,935	\$109,164,981
Age 75 and over	151,003	78.3%	\$9,475	\$1,430,707,164
Total¹⁶	192,823	100%	\$8,800	\$1,696,842,420

¹⁵ Total includes 59 survivors and \$725,808 in benefits with no date of birth indicated in award record.

¹⁶ Total includes 346 survivors and \$3,387,320 in benefits with no date of birth indicated in award record.



Chart: New compared to all Survivors Pension recipients by age

The chart below displays the ages of the survivors who began receiving benefits in FY 18 (purple line, left axis) vs. the total number of survivors receiving benefits at the end of the fiscal year (tan line, right axis).

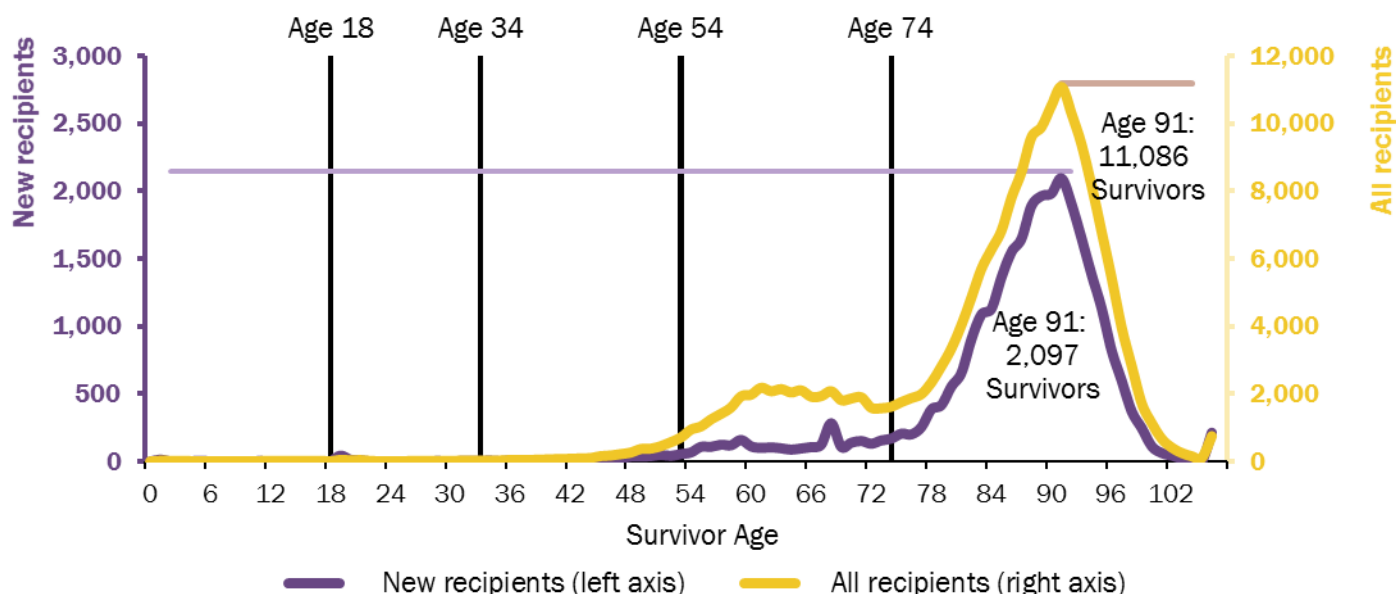
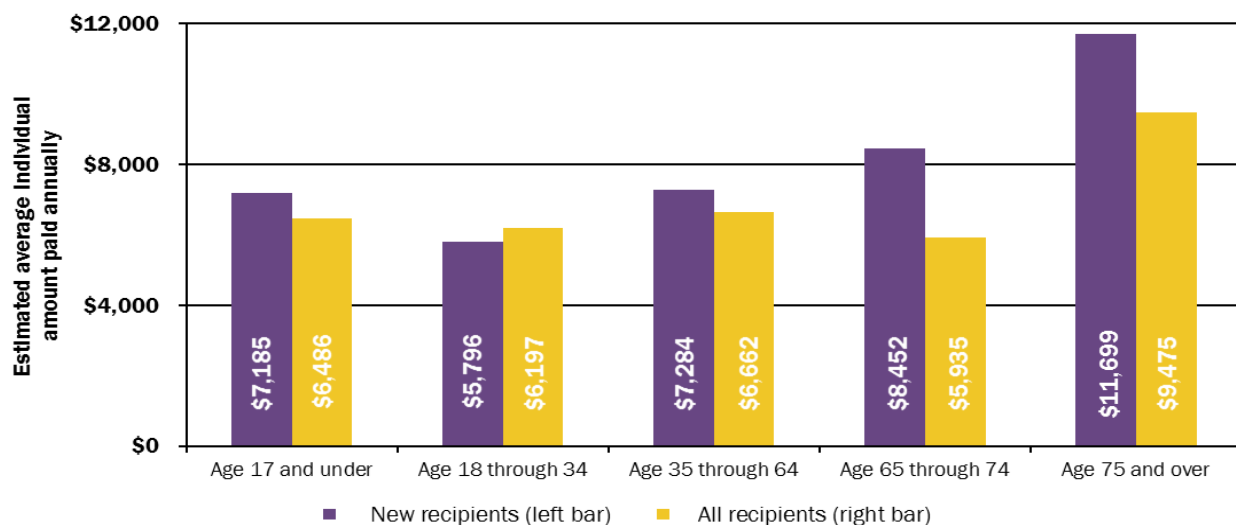


Chart: New compared to all Survivor Pension recipients by estimated average individual amounts paid annually and age

The chart below displays the estimated average individual amount paid annually to survivors who began receiving benefits in FY 18 (purple bars on the left) vs. the estimated average individual amount paid annually for all survivors receiving benefits at the end of the fiscal year (tan bars on the right) broken down by age.



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Fiduciary

Purpose of the Fiduciary Program



VA's Fiduciary Program provides protection to Veterans and other beneficiaries who are unable to manage their financial affairs. Under this program, VA appoints fiduciaries to manage VA benefits and ensure the welfare and needs of beneficiaries by using the least restrictive, yet most effective payment method. The program closely monitors fiduciaries for compliance with program responsibilities to ensure that VA benefits are being used for the sole purpose of meeting the needs, security, and comfort of beneficiaries and their dependents.

Beginning with fiscal year 2016, Fiduciary Program totals represent the number of beneficiaries served during the fiscal year.

Number of beneficiaries by beneficiary type¹⁷

Beneficiary Type	Number of Beneficiaries
Veteran	107,846
Surviving spouse	70,888
Adult disabled child	10,778
Minor child ¹⁸	983
Dependent parent	45
Total¹⁹	190,540

Amount of benefits managed by benefit type²⁰

Benefit Paid	Estimated total amount paid annually	Estimated average individual amount paid annually
Compensation	\$2,194,549,800	\$34,519
Veterans Pension	\$675,842,960	\$16,947
Survivors Pension	\$602,871,315	\$10,844
Dependency and Indemnity Compensation	\$179,199,996	\$15,596
Total	\$3,652,464,071	

¹⁷ Source: Beneficiary Fiduciary Field System

¹⁸ Includes minors in receipt of one-time insurance awards due to being named a beneficiary on an insurance policy.

¹⁹ Includes any beneficiary who received services from VA's fiduciary program during FY 18.

²⁰ Source: VBA corporate database



Number of beneficiaries by fiduciary relationship¹⁷

Relationship	Number of Beneficiaries
Legal Custodian	139,248
Spouse Payee	25,118
Court Appointed Fiduciary	4,244
Supervised Direct Pay	2,478
Institutional Award	1,461
Custodian in Fact	13
Superintendent of Indian Reservation	0
Proposed Fiduciary ²¹	14,779
Total	187,341

Misuse

During fiscal year 2018, fiduciary personnel conducted 4,098 misuse investigations of which 594 fiduciaries were removed based upon a finding of misuse of benefits. Of the cases VA referred to the VA Office of the Inspector General (OIG), 27 misuse cases were accepted by OIG for further investigation.

OIG reported the following actions have been taken²²:

- Investigations opened: 27
- Investigations completed and referred to prosecutor's office: 36
- Cases accepted for prosecution: 10
- Cases declined for prosecution: 11
- Cases pending: 15

The number of OIG prosecutorial outcomes during fiscal year 2018²²:

- Arrests: 10
- Indictments: 10
- Convictions: 13

The amount of funds involved in OIG prosecutorial outcomes during fiscal year 2018²³:

- The total amount of restitution ordered in cases arising from the misuse of benefits by a fiduciary was \$880,318.
- The total amount of money recovered by the government in misuse cases was \$426,189.
- The total amount of benefits reissued to beneficiaries was \$1,156,835.

²¹ Includes beneficiaries awaiting the final determination of incompetency and/or the appointment of a fiduciary.

²² Includes action taken by OIG on cases referred as of the end of fiscal year 2018. Figures may include cases referred during previous fiscal years.

²³ Source: OIG



Appendix – Fiduciary Hub Addresses and Regional Offices Served

Salt Lake City – UT VA Fiduciary Hub

P.O. Box 58086

Salt Lake City, UT 84158

Regional offices served:

Salt Lake City	UT
Albuquerque	NM
Los Angeles	CA
Anchorage	AK
Oakland	CA
Boise	ID
Phoenix	AZ
Cheyenne	WY
Portland	OR
Denver	CO
Reno	NV
Ft. Harrison	MT
Honolulu	HI
San Diego	CA
Seattle	WA

Lincoln – NE VA Fiduciary Hub

P.O. Box 5444

Lincoln, NE 68505-5444

Regional offices served:

Lincoln	NE
Wichita	KS
Sioux Falls	SD
Muskogee	OK
Fargo	ND
Waco	TX
Houston	TX

Milwaukee – WI VA Fiduciary Hub

P.O. Box 14975

Milwaukee, WI 53214-0975

Regional offices served:

Milwaukee	WI
Little Rock	AR
Des Moines	IA
St. Louis	MO
St. Paul	MN
New Orleans	LA
Chicago	IL

Louisville – KY VA Fiduciary Hub

P.O. Box 3487

Louisville, KY 40201

Regional offices served:

Louisville	KY
Roanoke	VA
Huntington	WV
Jackson	MS
Nashville	TN
Montgomery	AL
San Juan	PR

Indianapolis – IN VA Fiduciary Hub

P.O. Box 441780

Indianapolis, IN 46204

Regional offices served:

Indianapolis	IN
Detroit	MI
Newark	NJ
Baltimore	MD
Manchester	NH
White River	
Junction	VT
Boston	MA
Pittsburgh	PA
Philadelphia	PA
Wilmington	DE
Hartford	CT
New York	NY
Providence	RI
Buffalo	NY
Togus	ME
Cleveland	OH

Columbia – SC VA Fiduciary Hub

P.O. Box 9367

Columbia, SC 29209-9998

Regional offices served:

Columbia	SC
Winston-Salem	NC
Atlanta	GA
St. Petersburg	FL

**The Manila Regional Office
oversees all fiduciary matters in
the Philippines.**

Fiduciary Hub Call Center:

1-888-407-0144



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Appendix – Pension Management Center Addresses and Regional Offices Served

Philadelphia – PA Pension Management Center

P.O. Box 8079
Philadelphia, PA 19101

Regional offices served:

Hartford	CT
Wilmington	DE
St. Petersburg	FL
Atlanta	GA
Boston	MA
Baltimore	MD
Togus	ME
Winston-Salem	NC
Manchester	NH
Newark	NJ
Buffalo	NY
New York	NY
Philadelphia	PA
Pittsburgh	PA
San Juan	PR
Providence	RI
Columbia	SC
Roanoke	VA
White River	
Junction	VT
Huntington	WV

Milwaukee – WI Pension Management Center

P.O. Box 342000
Milwaukee, WI 53234-9907

Regional offices served:

Montgomery	AL
Little Rock	AR
Chicago	IL
Indianapolis	IN
Louisville	KY
New Orleans	LA
Detroit	MI
St. Louis	MO
Jackson	MS
Cleveland	OH
Nashville	TN
Milwaukee	WI

St. Paul – MN Pension Management Center

P.O. Box 11000
Fort Snelling St. Paul, MN 55111-0000

Regional offices served:

Anchorage	AK
Phoenix	AZ
Los Angeles	CA
Oakland	CA
San Diego	CA
Denver	CO
Honolulu	HI
Des Moines	IA
Boise	ID
Wichita	KS
St. Paul	MN
Ft. Harrison	MT
Fargo	ND
Lincoln	NE
Albuquerque	NM
Reno	NV
Muskogee	OK
Portland	OR
Sioux Falls	SD
Houston	TX
Waco	TX
Salt Lake City	UT
Seattle	WA
Cheyenne	WY

**The Manila Regional Office
processes all pension claims in
the Philippines.**

National Pension Call Center:

1-877-294-6380



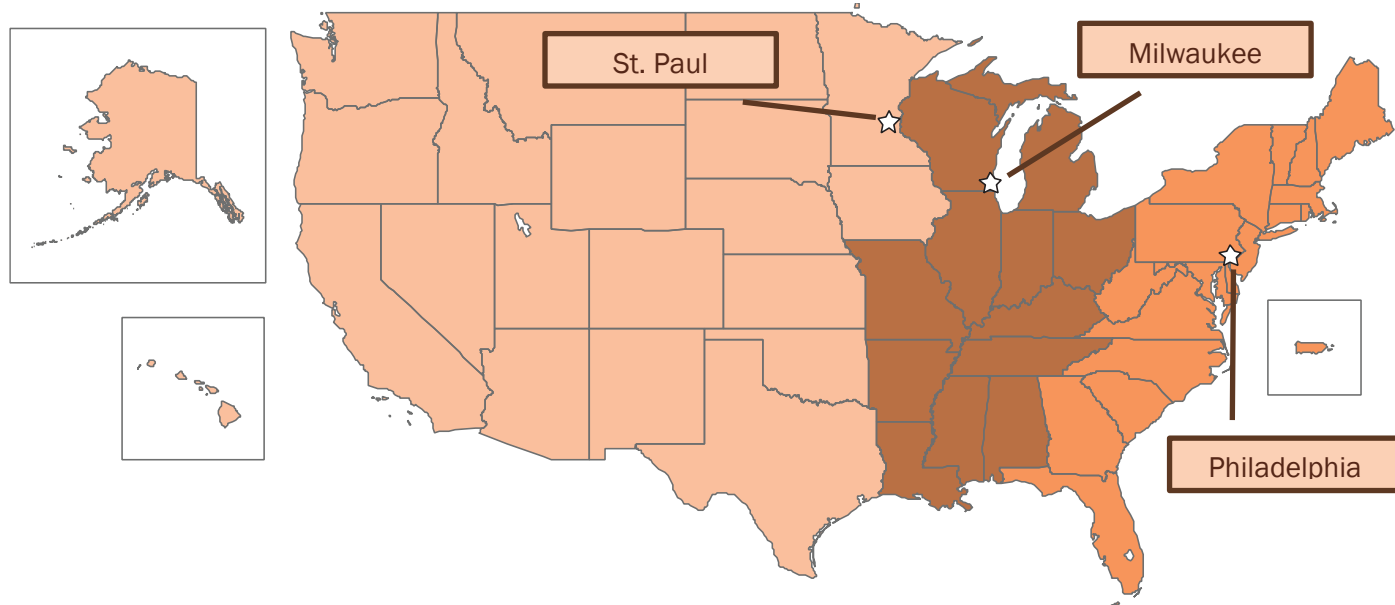
VA



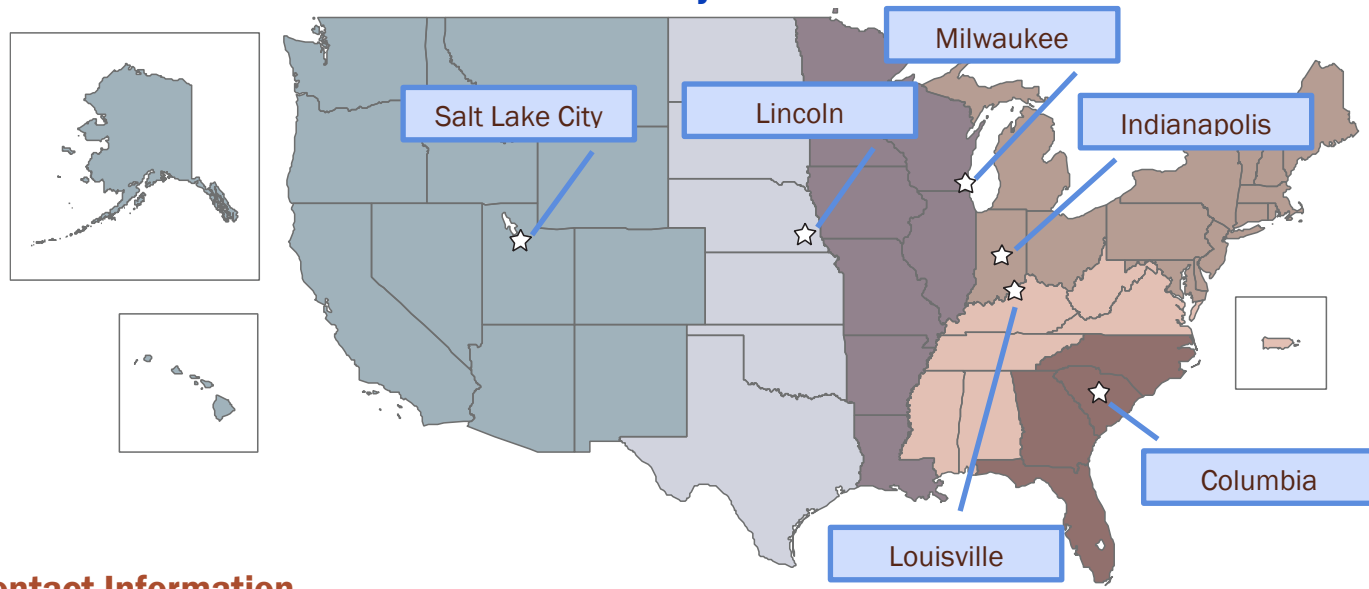
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Appendix – Maps of Fiduciary Hub and Pension Management Center Jurisdiction

Pension Management Centers



Fiduciary Hubs



Contact Information

Pension Information:
1-877-294-6380

Fiduciary Information:
1-888-407-0144

Annual Benefits Report
(Office of Performance
Analysis & Integrity)
202-461-9040

Department of Veterans Affairs
home page
www.va.gov

Veterans Benefits Administration
home page
benefits.va.gov

Pension home page
benefits.va.gov/pension

Fiduciary home page
benefits.va.gov/fiduciary

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